

Knowatik brings to your organization the ability to drive knowledge across your organization and beyond towards meeting your business objectives in staying ahead of the competition. It provides the required knowledge and collaborative environment supported by strategic knowledge assets, dynamic business processes, integrated infrastructure and collaboration capabilities to accelerate the development of your organization's competencies and capabilities.

Regardless of your organization's culture or maturity in the knowledge space, Knowatik has proven to seamlessly acclimatize to challenging business requirements and gearing of numerous organizations to achieve sustainable superior results.

The right knowledge environment supported by strategic knowledge content, dynamic business processes, integrated IT infrastructure and collaborative human network can foster a continuous learning culture that escalates and accelerates an organization's core competencies and capabilities in responding to the dynamic business needs.

Knowatik is an integrated and dynamic knowledge management portal which assists organizations in creating the right knowledge environment for them and help them realizing greater business values in their day to day operations.

Knowatik offers a state-of-the-art portal solution that takes care of your critical document management need as well as facilitate a vibrant collaborative platform among your employees to share ideas, expertise and knowledge.



**KNOWATIK KNOWLEDGE MANAGEMENT SYSTEM FEATURES**

**Knowatik Home**

- My Profile.
- News, Upcoming Events, Link.
- Quick Launch.
- My Friend.
- My CoP.
- Calendar.



**Document Center**

- Extensive and easy to understand taxonomy & contents.
- Vertical & Horizontal view of folders and file.
- Advance Search Engine.
- Secure file viewing (Privileges Settings).
- Document Workflow.
  - Upload.
  - Approval.
  - My Document.

**Helpdesk**

Models which can be applied:

- Internal helpdesk team.
- Post a question by group.
- Reporting.
- Dashboard.
- Workflow.
  - Posting.
  - Assigning.
- Responding.
- Closing.

**Community**

Community of Practice

- Net Meeting.
- Forum.
- Events.
- Document Centre.
- News.

**Business Tools**

Business Tools comprises of custom made applications such as:

- Excel Tools.
- Project Risk Database.
- Etc.

**features**

Knowatik Knowledge Management System offers advanced capabilities for:

- Document Centre.
- Helpdesk.
- Community.
- Business Tools.

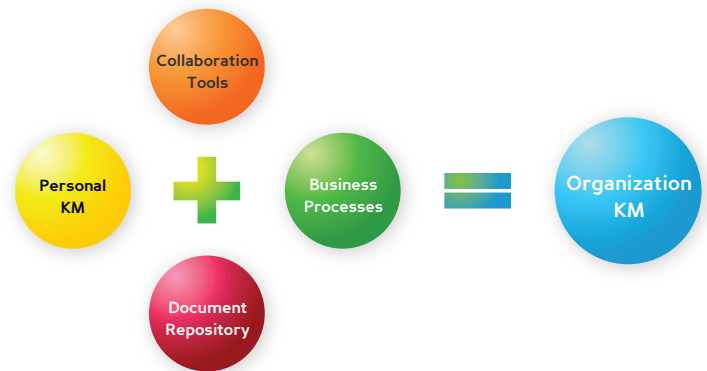
## knowledge management consultancy

Knowledge Management (KM) comprises of a range of practices used by organizations to identify, collect, represent, distribute and create critical knowledge. It is important to understand how this critical knowledge flows within the organization, how to capture them and pass them to the right person at the right time to make right decisions.

The mantra for organizational KM therefore, is a combination of managing the human networks effectively to generate value-added knowledge and providing an IT infrastructure to safe-keep those knowledge so that it can be used when necessary.

Knowatik KM consultancy focuses on building the right knowledge culture in your organization by mapping your knowledge need with the business strategy, re-defining knowledge processes, developing community driven knowledge creation and drawing up the right taxonomy to capture and store your critical knowledge in the IT platform.

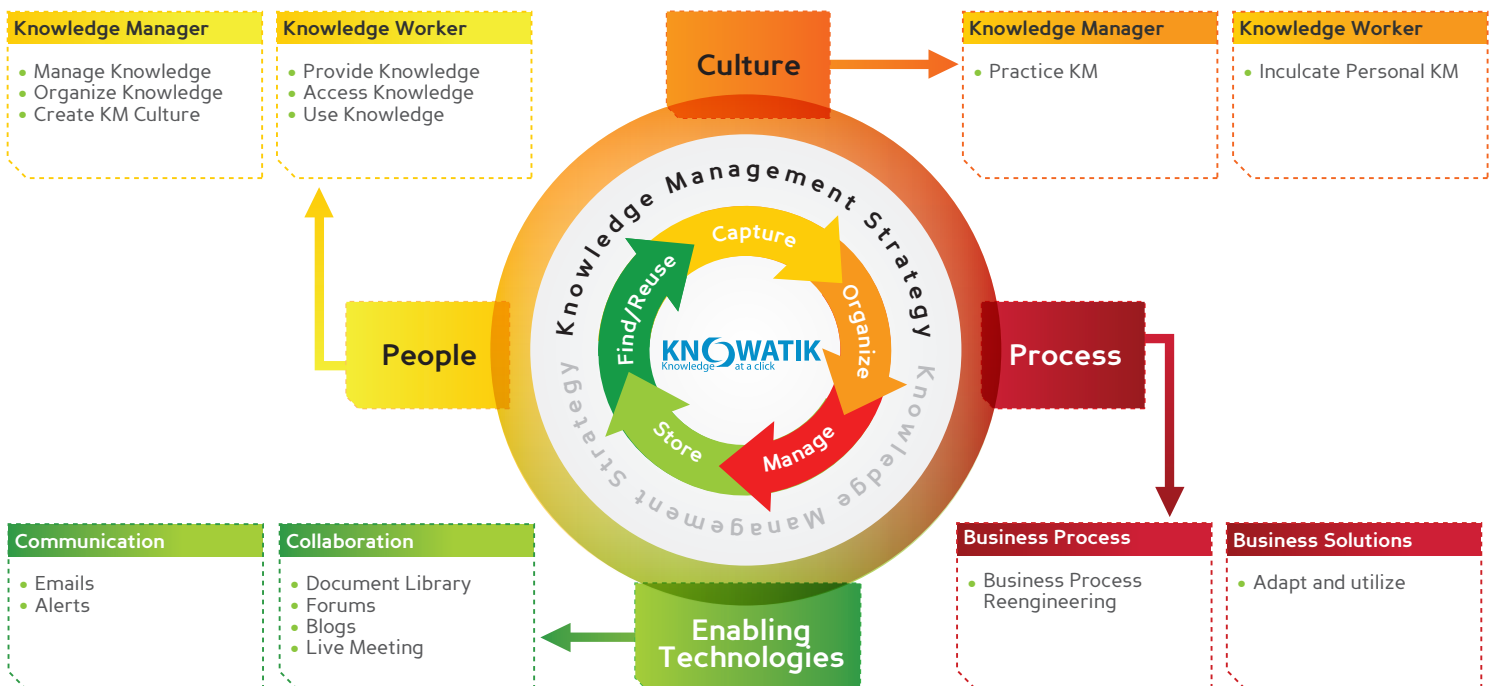
Knowatik also provides various automated business tools to codify and capture knowledge in the system for future usage thus reduces mistakes, duplication of work and helps in saving time, effort and money-overall increases your organization's productivity.



Knowledge Management Strategy

Our KM Consultancy offers:

- Knowledge need assessment .
- Knowledge mapping.
- Knowledge sharing culture audit.
- Knowledge strategy development.
- Knowledge process development.
- Facilitation of various KM techniques, like World Café, Fish Bowl, Concept Mapping.
- Taxonomy development.
- Content management.
- KM change management.
- Expertise interview.
- Community of Practice development.



Knowledge Management Framework